MHHS Migration and Cutover Advisory Group (MCAG) Headline Report

Issue date: 27/05/2025

Meeting number	**MCAG 013**	Venue	**Virtual – MS Teams**
Date and time	**27 May 2025 1400-1600**	Classification	**Public**

Actions

Area	Action Ref	Action	Owner	Due Date	Update
Summary and Next Steps	MCAG12-01	The programme to log a risk/issue and produce clear guidance for Suppliers to engage with all agents and identify DCCs prior to migration.	Programme (Warren Fulton)	27/05/2025	CLOSED: issue added to Migration backlog and will be discussed at the next MWG meeting on 12/06/2025
Headline and Actions	MCAG13-01	Offboarding operational process to be developed and discussed with RECCo. Report progress to MCAG.	ELEXON DIP Manager	24/06/2025	NEW
Service Design Update (Elexon Helix)	MCAG13-02	Describe how and when ELS/Hypercare will be addressed in ORT	Elexon (Helix)	24/06/2025	NEW
Service Design Update (Elexon Helix)	MCAG13-03	Publish consultation responses to CPSD, ORT and Operating Hours recent consultation	Elexon (Helix)	24/06/2025	NEW
Top Programme Risks Related to MCAG	MCAG13-04	Add updates to risks with latest dates	Programme	24/06/2025	NEW

Decisions

Area	Decision Ref	Description	Rationale
Headline and Actions	**MCAG-DEC33**	**Headline report was approved with no comments or objections from MCAG members.**	**The Headline Report was approved without objections from PP**

Key Discussion Items

Area	Discussion
Headline and Actions	DECISION: Headline report was approved (with no amendments) with no objections from MCAG members (***MCAG-DEC33– 00:06:07***). The MCAG Chair provided an update on Action **MCAG09-03** and presented an overview of the action relating to ensuring the MCAG (Migration and Cutover Advisory Group) has the appropriate membership and inputs to make robust decisions around migration and cutover. The group was invited to provide feedback or identify gaps. Ofgem sought clarifications about the separation between settlement performance assurance reporting and settlement assurance testing, which the Chair confirmed are distinct. They also queried the definition of service management reporting, to which the Chair referred to both operational reporting elements such as incident tracking, as well as SM documentation readiness, which forms part of the M10 acceptance criteria. Ofgem welcomed those clarifications PP highlighted an action originally raised in the SITAG meeting regarding the creation of offboarding processes by the DIP Manager. This has now been reallocated to MCAG and the DIP Manager confirmed that work is in progress. They outlined a timeline for internal hand-off activities between RECCo, the DIP Manager, and BSCCo starting the w/c 9 June, with completion targeted for 20 June. PP requested that this be captured as a formal action. DIP Manager to report progress on Offboarding Operational Process– (**ACTION MCAG13-01**)

Service Design Update (Elexon Helix)	ELEXON Helix presented an update on Service Design and the recent areas of consultation and areas of endorsements at the recent eTORWG and eSITAG meetings. PP asked when would Early Life Support (ELS) and Hypercare scenarios be covered in ORT documentation? Elexon Helix answered that support would not be covered in ORT.PP to take away and confirm how and when ELS/Hypercare will be addressed. (**ACTION MCAG13-02**) Following a question, ELEXON Helix would confirm when/where the consultation responses would be published. (**ACTION MCAG13-03**)
M10 Readiness	Programme provided a detailed update on M10 readiness, reporting progress against 32 M10 acceptance criteria. Several criteria were confirmed complete, including the Migration Framework and Early Life Support Model. Others, including the service delivery operating model, remain red but are trending positively. On the topic of Settlement Assurance Testing (SAT), PP raised concerns about its end date in August being tight for M10. The group noted that SAT is a critical dependency, and its completion is necessary before migration starts. Clarification was requested by PP around SAT success criteria and implications for migration if delays persist. Programme confirmed these concerns will be escalated to PSG. Programme will add the M10 link to Headline report email
TORWG Updates	Programme emphasised feedback needed from central parties to write up by 20th June. Consolidated plan needed. Programme mentioned timeline we've been working to is to publish an updated cutover plan in the middle of June. Dependent on programme getting the feedback we require from central parties within a given time.
MWG Updates	Migration working group updates confirmed that all current milestones remain on track. The MCAG Chair noted that they (in Programme role) is working on the M16 methodology work, with further updates, incl. POAP and strawman at future MCAG meetings. A reminder was issued to participants to support supplier submissions currently underway.
DCWG Updates	The Programme reminded the MCAG of the upcoming test of the Domestic Premises Indicator Population activity, due to take place at the end of June. The Programme asked that all LDSOs ensure that they have engaged with the Programme to clarify those from their organisation that require access to the SFTP to access the data when shared with them. More information about this process will be provided at the DCWG on Thursday 29th May.

Programme Milestones Related to MCAG	Programme provided an update on Programme Milestones Related to MCAG. The MCAG Chair noted that RED milestone T3-MI-0500 'M16 methodology approved' that this going to covered by the work stated by the Programme on the MWG updates and the status moving to Amber/Green.
Top Programme Risks Related to MCAG	Programme to add updates to risks with latest dates (even if there is no update) - **(ACTION: MCAG13-04)**
Summary and Next Steps	Programme provided a summary of actions and decisions; no comments or questions were raised.

Date of next MCAG: 24/062025

Attendees

Chair

Programme (JA)	Chair

Industry Representatives

Alexander Ashbrook	DCC Representative
Andrew Dudkowsky	NESO Representative
Andrew Green (on behalf of Gareth Evans)	I&C Supplier Representative
David Yeoman	DNO Representative
Graham Wood	Large Supplier Representative
Lijo Louis	Medium Supplier Representative
Mark Treanor	Small Supplier Representative
Michael Ceney	Elexon Representative (as BSC/BSCCo Manager)
Morven Hunter	iDNO Representative
Sarah Jones (on behalf of PP Moore)	RECCo Representative
Simon Harrison	Supplier Agent Representative (Independent)
Robert Golding	DIP Manager

Apologies

Sean Doughty	Elexon Representative (as central systems provider)
Warren Fulton	Migration Lead

MHHS IM Members

Andrew Margan	Transition Design Lead
Tarsha Senyongs	PMO Governance Support
Fola Oki	Transition Analyst
John Wiggins	Programme Industry SME
Programme Breen	Transition Lead

Other Members

Andy MacFaul	Ofgem
Ian Giles	Elexon (as Helix for Service Design item)
James Stokes	DIP Manager
PP Boothe	Ofgem
Joanne Ashton	DCC
Liam Evans	IPA
Mark Scott	Elexon (as Helix for Service Design item)
Paul Daniels	Avanade